



HEALTH MATTERS



*Best Wishes for the
Holiday Season and
Good Health &
Happiness in 2025
from All at Northlands*

APPOINTMENT REQUESTS

APPOINTMENT



Patients can request appointments via phone, in person or online. The online requests are currently on a first come first served basis. We met with our patient group and the feedback was there needs to be fairer access to all, so in December we will roll out a new system called SystemConnect.

Patients booking an appointment online will need to complete a consultation form which will be triaged by the Duty Dr.

Our objective is to offer the right care the first time, minimising the need for repeat visits and ensuring optimal patient outcomes.

To start with we will open online requests for an hour in the morning and we will limit the number of requests that can be made. This is a soft launch so we can better understand the system and establish what works best for both the practice and the patients.

Christmas & New Year Closure Times

**The surgery is closed on Wed, 25th Dec,
Thurs, 26th Dec and Wed, 1st Jan 2025**

North Street
Calne
Wiltshire SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

Covid Working:

We continue to ask patients to wear face masks to protect themselves and others when attending for appointments at the surgery. We are unable to supply these and ask that you bring your own.

Opening Times:

Visit the Surgery Monday - Friday:

8.30am - 6.00pm

Or telephone between:

8.30am - 5.30pm

Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

Surgery Times (by appointment):

Monday - Thursday

8.30am - 12.30pm

2.00pm - 6.00pm

6.30pm - 8.00pm

Friday

8.30am - 12.30pm

2.00pm - 6.00pm

Out of Hours Service: 111

Our Doctors:

Dr E Tully MB BCh BAO DFRSH MRCGP

Dr N Ware MB BS BSc DRCOG MRCGP

Dr J Dalton BM MRCGP DFRSH DCH

Dr N Abel BM BS MRCGP

Dr T Chambers BSc MBChB DRCOG MRCGP

Dr P Milsom MBBS MRCGP DFFP DRCOG

DMH

Dr L Garnham MB ChB

Dr J Burton MB ChB

Dr C Isaac MB BS

Trainees:

Dr M Whitehead MB BS

Our Nurse Practitioners:

Advanced Nurse Practitioner Anita Peake

Advanced Nurse Practitioner Charlotte King

Paramedic Practitioner: Ashley Bulpitt

Our Pharmacy Techs:

Katy Griffin Sharon Hunt

Our Care-Coordinator:

Steph Coulson

Our First Contact Physio:

Tom Hirst

Our Community Connectors:

Liz Denbury Veronica Shaw



Amazing, giving, inspiring and awesome are just a few words we would use to describe our volunteers!

Our volunteers play an integral part in the services we provide and the people we support. If you are looking for a rewarding role where you will really make a difference whilst gaining experience along the way, then join us here at the **Wiltshire Mental Health Inclusion Service**.






Some examples of key volunteer roles and how they support our service include:

- **Happy Café volunteer:** helping to facilitate social get-togethers
- **Digital Tech Buddy volunteer:** supporting individuals with technology and to be more connected online

Volunteer roles are not limited to the examples, so feel free to give us a call to explore any opportunities.

Contact us via:
Telephone: 07467 764171
Email: **WiltsMHIS@rethink.org**

Find us online at:

-  rethink.org/wiltsmhis
-  [@WiltshireMHIS](https://www.facebook.com/WiltshireMHIS)
-  [@wiltshire_mhis](https://www.instagram.com/wiltshire_mhis)
-  wiltshire.clic.org.uk
-  [@wiltsmhis](https://www.tiktok.com/@wiltsmhis)

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When you have finished reading the Newsletter, please leave it in the Waiting Room for others to read. Thank you.